GenderJOY More Information About Prior Authorization for Gender Affirming Medications

BEYOND ASKING CHASE BREXTON FOR ASSISTANCE, IS THERE ANYONE AT MY INSURANCE COMPANY I CAN TALK WITH?

Some insurance companies have LGBTQ liaisons.

AETNA

Available to members of some commercial plans (not Medicaid members). Transgender and Gender Diverse Personal Navigators offer non-clinical, single point of contact to discuss benefits, find provides, claim interpretation, and resources.

Contact Member Services by calling the phone number on the back of your ID card.

CAREFIRST

For questions about gender-related care, email their Gender Services Specialist: gender.services@carefirst.com

Visit their gender affirming care webpage: member.carefirst.com/members/health-wellness/health-resources/gender-services.page

CIGNA HEALTHCARE

My Personal Champion program, which includes the Gender Affirming Care line, is available to some members based on coverage and possibly for individuals with complex concerns.

Call: 888-760-2824

Visit: newsroom.cigna.com/approach-to-gender-affirming-care

UNITED HEALTHCARE ADVOCATES

Call the phone number on your ID card and request to speak with an Advocate for LGBTQ+ members.

Visit: uhc.com/member-resources/health-care-programs/lgbtq

WellPoint

For individuals with Maryland Medicaid coverage, email an LGBTQ Member Advocate: lgbtqmemberadvocate@wellpoint.com

Visit: providernews.wellpoint.com/md/articles/wellpoint-md-lgbtq-member-quick-resource-guide-14216



PREFERRED MEDICATIONS BY INSURANCE PROVIDER

INSURANCE COMPANY	PREFERRED MEDICATION (All need prior authorization)
CareFirst	 Fensolvi® Lupron® Suprelin LA®
Aetna	 Fensolvi® Lupron® Suprelin LA®
Cigna	 Lupron[®] Triptodur[®]
United Healthcare	 Lupron Depot[®] Lupron Depot-Ped[®]
Express Scripts	• Lupron®

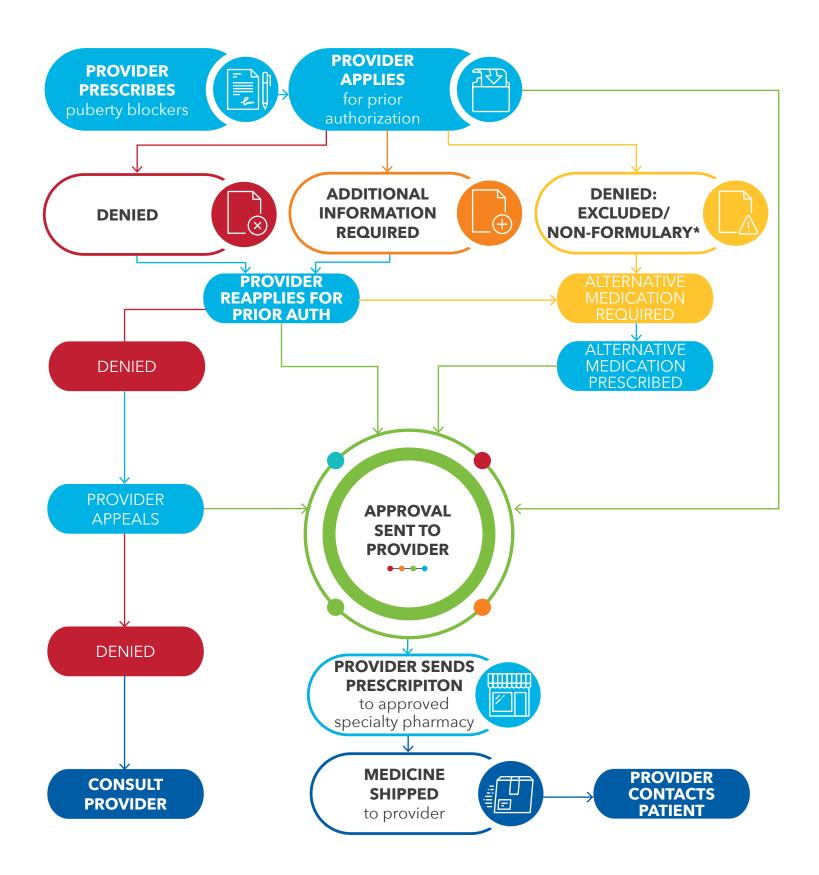
PREFERRED SPECIALTY PHARMACY BY INSURANCE PROVIDER

INSURANCE COMPANY	SPECIALTY PHARMACY
CareFirst Rx Benefit	CVS Specialty or Apovia Specialty
Quantum Health Medical	Optum Specialty
CareMark Medical	CVS Specialty
Cigna Rx Benefit	Accredo Specialty
UHC Rx Benefit	Accredo Specialty
WellPoint Rx Benefit	Carelon Specialty
Aetna Rx Benefit	CVS Specialty



GenderJOY

Prior Authorization for Puberty Blockers Process Diagram



*Non-formulary (also called off-formulary) means a medication is not on an insurance company's approved list.

