

# How To Cancel Your Chase Brexton Appointment **Online** or Via the **Chase Brexton App**

Whether you've made your Chase Brexton appointment online, via the Chase Brexton app, through our call center, or in person, you can cancel that appointment through our patient portal or our phone app. This applies to any type of appointment – Medical, Dental, or Behavioral Health.

## **CANCEL VIA WEB**

1. Log into your Patient Portal Account at <https://chasebrexton.myezyaccess.com/ezbooking/>.

The screenshot displays the myChaseBrexton.org patient portal. The header features the logo and the text "Your Chase Brexton Health Care Patient Portal". A navigation menu on the left includes options like Home, Messages, Prescriptions, Billing, Forms, Agreements, Profile, Medical, Documents, Settings, Help, and Logout. The main content area is titled "Welcome PatientID" and contains several sections: "Bulletin Board" with a notification to provide information today; "Visits History" showing the next appointment on 01/24/2023 and the last visit on 08/27/2022; and "Messages" with a summary of 17 new messages, 0 medical documents, and 29 clinical documents. A right-hand sidebar displays patient information, including address, phone number, email, last login date, and user since date.

**myChaseBrexton.org**  
Your Chase Brexton Health Care Patient Portal

Select Language ▾

Chase Brexton Health Ca

Welcome PatientID

**Bulletin Board**

- To be seen today, please provide:

**Visits History**

- Next appointment is on **01/24/2023 02:40 PM**. [View upcoming appointments.](#)
- Your last visit was on 08/27/2022 05:47 AM.

**Messages**

<b>17</b> New Messages	<b>0</b> Medical Documents	<b>29</b> Clinical Documents
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- You have 17 new messages. [Send a New Message.](#)
- You have 29 new clinical documents.
- Fill online forms. **New**
- Accept patient agreements. **New**
- Request access for additional Family members.

**PatientID** ✎

111 Address St.  
Baltimore MD  
21203

(410) 837-2050

yourname@email.com

**Your Last Login**  
01/10/2023 02:04 PM EST

**Portal User Since**  
11/22/2019

2. Click "View upcoming appointments" on the portal homepage.

myChaseBrexton.org  
Your Chase Brexton Health Care Patient Portal

Welcome PatientID

**Bulletin Board**

- To be seen today, please provide:

**Visits History**

- Next appointment is on **01/24/2023 02:40 PM**. [View upcoming appointments.](#)
- Your last visit was on 08/27/2022 05:47 AM.

**Messages**

17 New Messages | 0 Medical Documents | 29 Clinical Documents

- You have 17 new messages. [Send a New Message.](#)
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**111 Address St.**  
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11/22/2019

3. Once you click "View upcoming appointments," you will be guided to your list of upcoming appointments. To cancel your appointment, click "Cancel" under "Appt Type."

myChaseBrexton.org  
Your Chase Brexton Health Care Patient Portal

Appointments (1)

View Appointment History | Check-In History

Select Patient: All ...

Patient	Appointment	Resource	Provider	Facility
PatientID	01/24/2023 02:40 PM		Smith, J.	Mount Vernon Center

Appt Type : Est Patient - 20

[ Cancel ] [ Pay Now ]

Previous Next

4. Once you click “Cancel,” write the reason you are cancelling your appointment in the “Reason for Cancellation” box. (This is required.) Then, click “Submit.”

myChaseBrexton.org  
Your Chase Brexton Health Care Patient Portal

Select Language

Cancel Appointment

To cancel an appointment please specify the reason and click 'Submit'.

**Patient** : PatientID  
**Provider** : Smith, J.  
**Appt Time** : 01/24/2023 02:40 PM

Reason for Cancellation \*  
Need to reschedule

**Submit** **Close**

(Click once)

5. Once you click “Submit,” you will see green text at the bottom of the screen reading “Your appointment has been successfully cancelled.”

myChaseBrexton.org  
Your Chase Brexton Health Care Patient Portal

Select Language

Cancel Appointment

To cancel an appointment please specify the reason and click 'Submit'.

**Patient** : PatientID  
**Provider** : Smith, J.  
**Appt Time** : 01/24/2023 02:40 PM

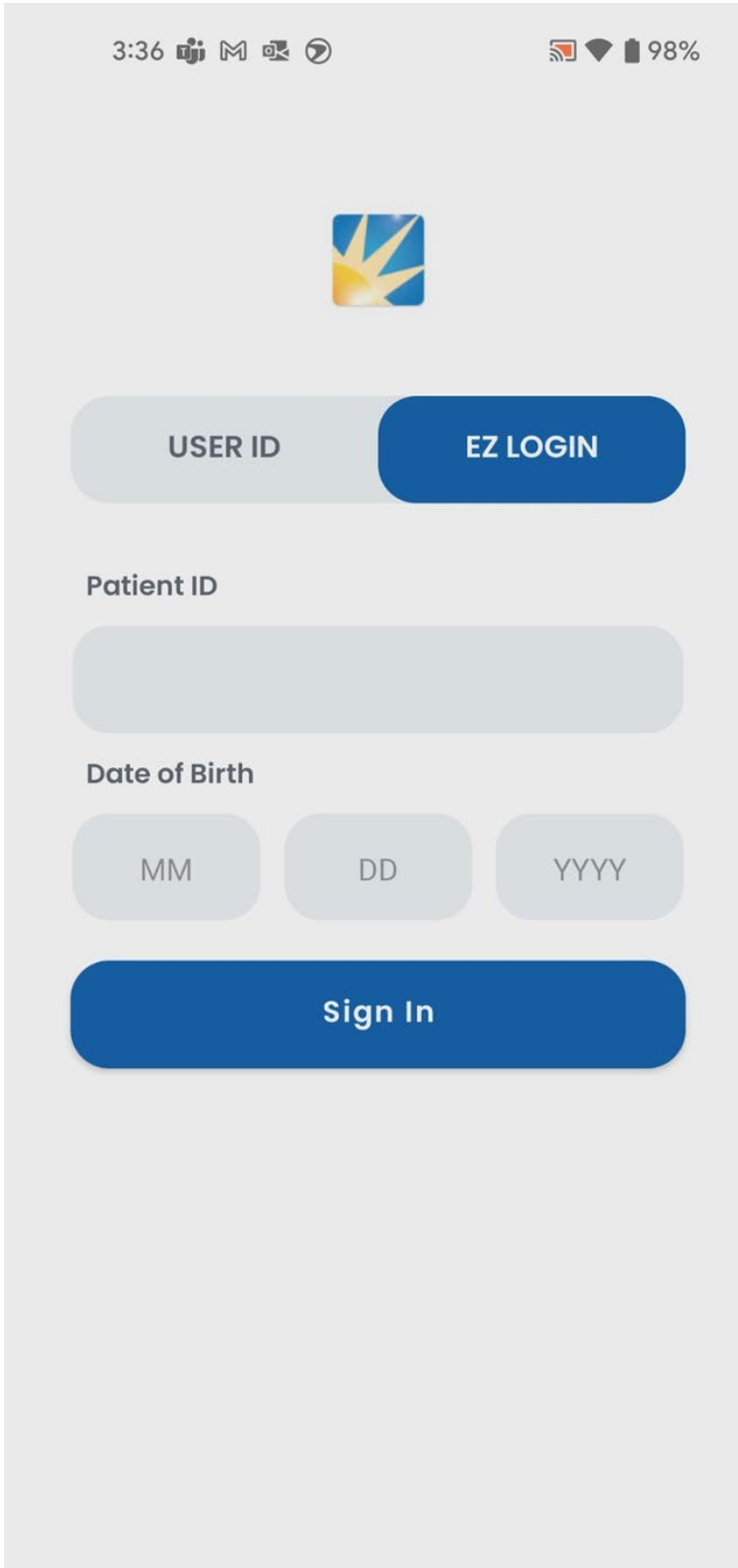
Reason for Cancellation \*  
Need to reschedule

**Submit** **Close**

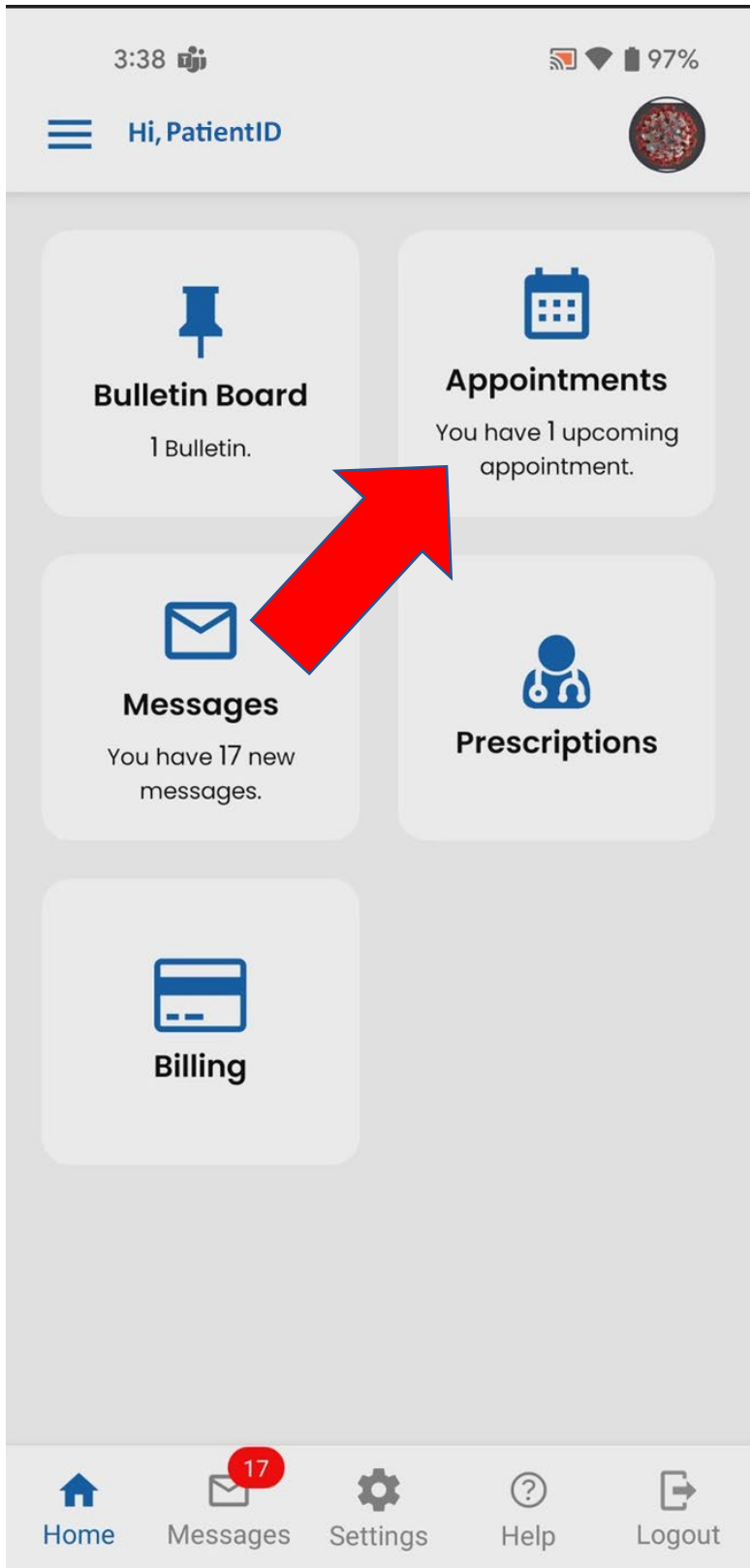
Your appointment is cancelled successfully.

**Canceling via Chase Brexton app on phone (iphone or Android)**

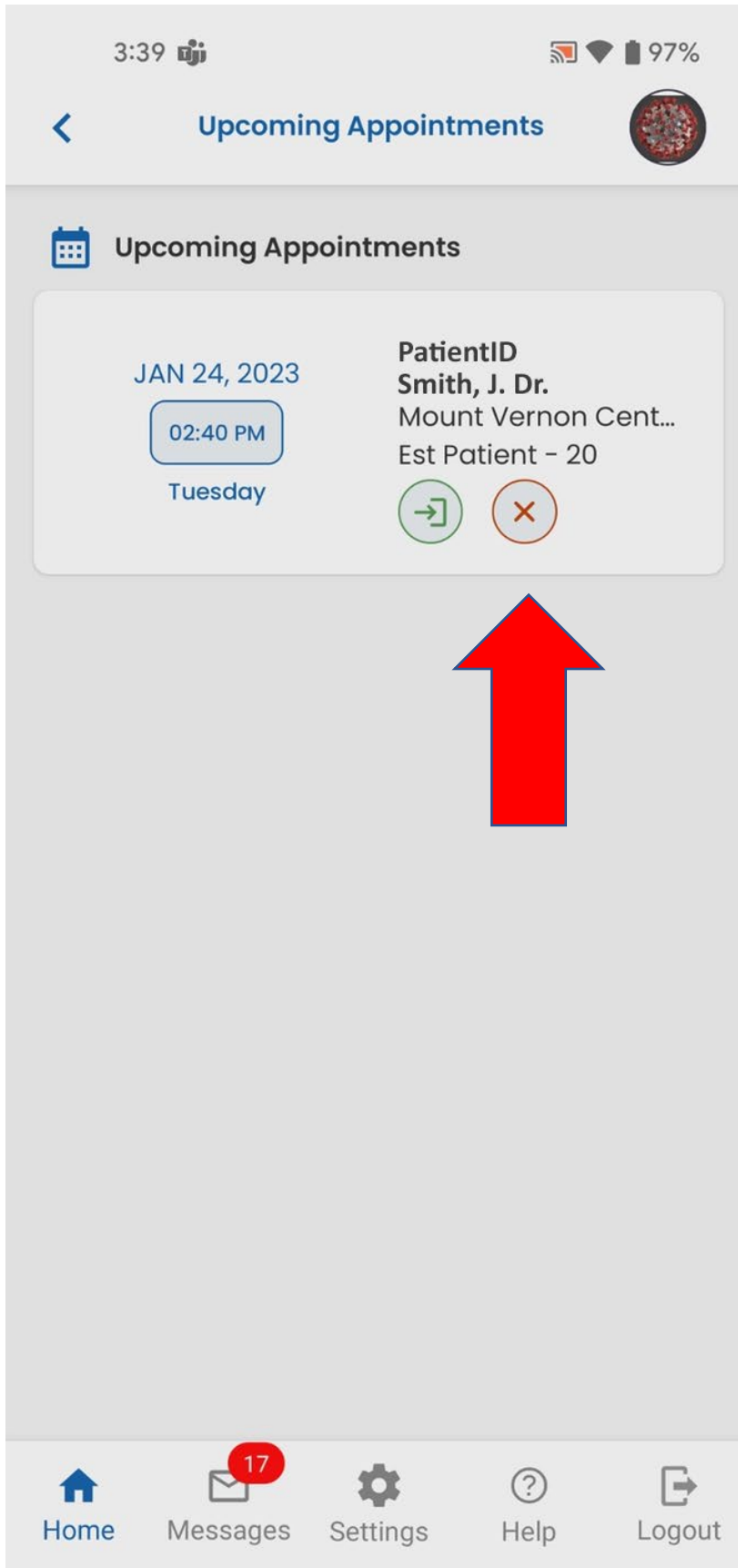
1. Click on your Chase Brexton app, and log in.



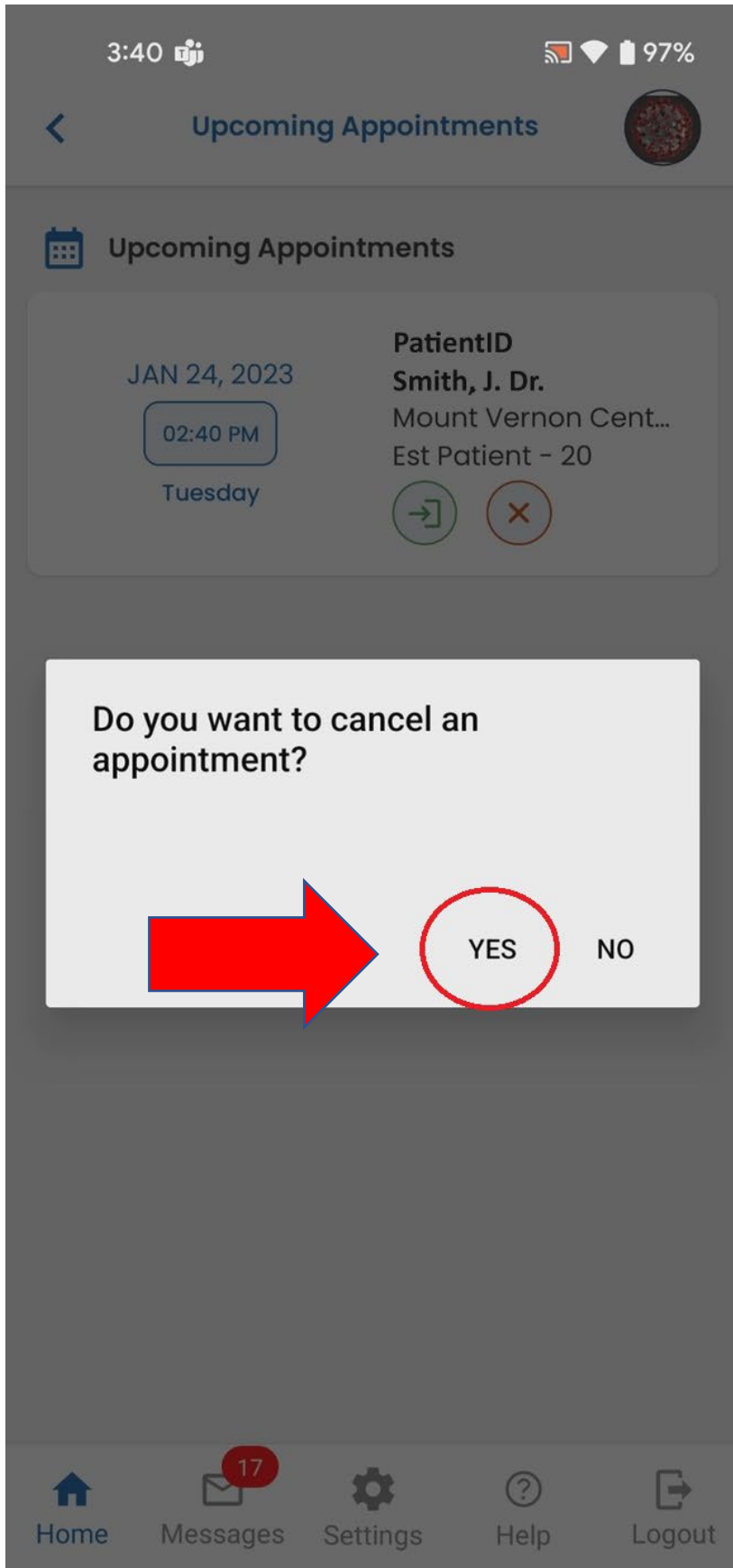
2. Once you're logged in, click the "Appointments" button in the top right.



3. Locate the appointment you would like to cancel, and click the red "X."



4. Confirm the cancellation by clicking "Yes."



5. Please provide a reason for the cancellation. (This is required.) Then, click “Submit.”

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**Cancel Appointment**

**Cancel Appointment**

To cancel an appointment please specify the reason and click 'Submit'.

**Patient**  
PatientID

**Provider**  
Smith, J. Dr.

**Appt Time**  
01/24/2023 02:40 PM

Reason for Cancellation \*  
Need to reschedule

**Submit** **Close**

( Click Once )

Home Messages Settings Help Logout



6. Once you click "Submit," you will see green text at bottom of the screen reading "Your appointment has been successfully cancelled."

