

GROWING STRONGER TOGETHER

 Chase Brexton Health Care
Because everyone's health matters.

ANNUAL REPORT





Patrick Mutch
President & CEO

The last two years have been tumultuous for our communities, our country, and our global community. As we ended the 2021 Fiscal Year, one idea continued to grow clearer and more prevalent in our daily lives: our dedication to community. Join us as we share some of our perspectives on community—our roots, our care, and our mission—throughout this annual report.

Community

In 1978, it was a community effort that brought to life the idea of Chase Brexton Health Care. Our work embodied the work of many social organizations and civil rights efforts that sought to improve the quality of life for all.

Throughout the last four decades, Chase Brexton has grown as the needs in our communities have grown. Today, as we look back on our last fiscal year, we are guided by our special mission to provide compassionate, high quality health care that honors diversity, inspires wellness, and improves our communities.

Strengthen Our Community

Born from the need for equitable health care for gay men more than forty years ago, we are still striving to achieve a society in which everyone has equitable access to care, support, and opportunities to fully realize their potential. Today, the pervasiveness of continued social inequities, discrimination, and bigotry are resilient reminders of the work we still have ahead.

A healthy community benefits every person in it. By design, as a Federally Qualified Health Center, Chase Brexton's ultimate purpose is to improve our communities by supporting and enabling everyone in those communities the freedom to lead a safe, healthy life.

To do our work, Chase Brexton, as a community of its own, must be as strong, informed, and focused as possible. This means we must face and address the obstacles, shortcomings, and weaknesses within our organization, so we are best able to serve our patients and our communities.





During this past year, we delved into intensive work to build a dynamic, more equitable culture. Throughout this report, you will read about our numerous efforts and trainings that leaders at all levels went through to foster authentic conversations, enhance team collaboration, and improve cultural competencies. From learning about diversity of communication styles to uncovering implicit biases, our leaders are now better equipped to comprehend, empathize, and address the wants and needs of our teammates, patients, and communities.

Strength in Community

Together, our staff, our patients, and our supporters create an exceptional vision of what a strong community looks like. Even in the most difficult of times, we remain dedicated to the mission, vision, and values of Chase Brexton as a cornerstone for the welfare of our communities both now and in the future.

In addition to sharing our internal efforts to strengthen the community that is our team, this annual report will share many of our achievements made during the pandemic, our extensive accomplishments in rolling out the COVID-19 vaccines, successful growth in our services and partnerships, the critical redesign and launch of our Center for LGBTQ Health Equity, and our groundwork and plans to amplify our work toward equity, diversity, and inclusion for all communities.

As we reflect on the last fiscal year, it is impossible to relay the depth of our pride for the innovative and dedicated team that makes up Chase Brexton Health Care. Through everything, they have continued to show unending enthusiasm and passion for our patients and our very special mission.

We are both grateful for you and to you for your belief in our mission and your support of our vision for our communities.

Yours in good health,



Juan Negrin
Board President

Patrick Mutch
President & CEO, Chase Brexton Health Care

Juan Negrin
President, Chase Brexton Board of Directors



SPOTLIGHT STORIES

JULY 2020

Gender-Affirming Care Specialists Honored by Baltimore Sun

Deborah Dunn, P.A.-C., and Elyse Pine, M.D., were recognized as the Baltimore Sun's Healthcare Heroes of the Week for refusing to let the pandemic prevent Chase Brexton's transgender and gender-diverse patients from getting the essential gender-affirming care they need. As the leaders of Chase Brexton's Gender JOY program, Dr. Pine and Dunn coordinate the delivery of whole patient care, including medical care, social work, behavioral health, and fertility preservation counseling, to more than 3,000 transgender and gender-diverse children, adolescents, and families in the Baltimore area and beyond.



SEPTEMBER 2020

Sebastian Ruhs, M.D., Named Chief Medical Officer

Sebastian Ruhs, M.D., was officially named the Chief Medical Officer (CMO) of Chase Brexton in September after seven months of service as interim CMO. A provider and leader at Chase Brexton since 2013, Dr. Ruhs also serves as the Director of Chase Brexton's Infectious Disease Center of Excellence. His many accomplishments include clinical leadership of our Ryan White Program to deliver HIV care to underserved communities, developing our PrEP clinic and hepatitis C program, assisting in the increased utilization of our pharmacy program, improving our physician recruitment and retention efforts, and guiding our swift transition to telehealth during the early stages of COVID-19.



OCTOBER 2020

Virtual Gala Raises More than \$215,000

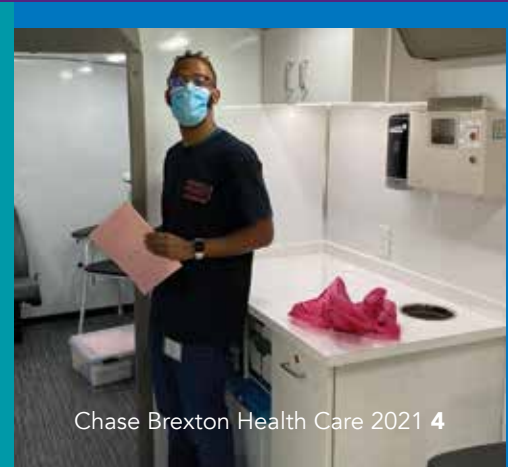
Despite getting pushed back five months—and having to convert to an all-virtual event—the 2020 Chase Brexton Gala: An Evening at the Moulin Rouge proved to be très magnifique. More than 600 guests joined together online to enjoy music, entertainment, a treasure-filled silent auction, and an emotional awards presentation honoring CareFirst BlueCross BlueShield (2020 Diversity, Equity, and Inclusion Award), Johns Hopkins Medicine (2020 Community Partner Award), and social worker Andy Zipay (2020 Dr. Ronald Taylor Award for exemplary employees). The night surpassed all fundraising goals, bringing in more than \$215,000 to support our Hope Lives Here Fund for our most vulnerable patients, our trailblazing LGBTQ Diversity Training Program, and our COVID-19 Emergency Response Fund.



NOVEMBER 2020

Employees Rally Together to Give Nearly \$20,000

The FY2021 Employee Giving Campaign was a tremendous success. Ninety Chase Brexton employees pledged \$19,413 in total with an average donation of \$215. Of the staff donors, over 91 percent were recurring from previous campaigns.



FEBRUARY 2021

LGBT Health Resource Center Unveils New Brand

To better reflect its nationally recognized work to end health disparities, Chase Brexton's LGBT Health Resource Center realigned and expanded its mission behind a new brand, The Center for LGBTQ Health Equity, a Chase Brexton Health Care Center of Excellence. The Center will focus on four key priorities in LGBTQ health care: reducing patient fear and mistrust through affirming and informed health care services; ending systemic discrimination, stigma, bias, and misinformation through provider training and education; improving health benefits for LGBTQ people through workplace training and public advocacy; and promoting the health care needs and rights of LGBTQ people everywhere.



The Center for LGBTQ Health Equity

A Chase Brexton Health Care
Center of Excellence



MARCH 2021

\$750,000 Grant Paves the Way for System-Wide Improvements

Plans got underway to make major upgrades to all five Chase Brexton locations, thanks to a generous \$750,000 grant from The Harry and Jeanette Weinberg Foundation. The Mt. Vernon Center's historic building underwent exterior repairs, security system enhancements, and sidewalk repairs to improve patient access. At the Randallstown Center, Weinberg's support funded building façade improvements and new signage to increase the center's visibility. And at the newly relocated Easton Center, the grant supported the coordination and expansion of services to Eastern Shore residents. The Weinberg grant also provided for the installation of state-required electronic safety measures for controlled substances at all Chase Brexton pharmacies.



5 Growing Stronger Together





JUNE 2021

Virtual AIDS Walk & Music Festival Surpasses Fundraising Goal

Although COVID-19 added a virtual twist to the 2021 Baltimore AIDS Walk & Music Festival, it didn't dampen participants' philanthropic spirits. The two-week-long event, which ended on June 5 with a livestreaming celebration, surpassed its \$165,000 fundraising goal, bringing in more than \$189,000 to support Chase Brexton's pharmacy delivery program. The service, which is FREE to patients, delivers more than 10,000 prescriptions monthly to patients' homes and is one of the most effective ways to help patients adhere to their treatment plans. Proceeds from the event have enabled Chase Brexton to deliver an additional 60,000 prescriptions to patients' doorsteps.



JUNE 2021

\$100,000 Grant Supports Pediatric Mental Health

Chase Brexton's Behavioral Health team announced the establishment of our first-ever Pediatric Adolescent Clinical Care Team, powered by a \$100,000 grant from the Leonard and Helen R. Stulman Foundation. Under the direction of Stephanie Saunders, Psy.D, Chase Brexton's Director of Behavioral Health Services, the team delivers essential wraparound behavioral health services to Baltimore City children ages 5 to 17, and is helping to close the current gap in school-based mental health services brought on by COVID-19's shutdowns. Children between the ages of 5 and 13 receive additional focus, with the team carving out comprehensive early childhood behavioral health services as part of the newly developed Pediatric Behavioral Journeys program.



WHO WE SERVE*

LGB Patients by Sexual Orientation



LESBIAN/GAY: 3,097



BISEXUAL: 1,804



OTHER/SELF-DESCRIBED: 557

Identify as Gender Diverse By Age



0-20 YEARS OLD: 813



21+ YEARS OLD: 2,381



* These numbers are based off of patient self-reporting.

RACE AND ETHNICITY

Black/
African American :
18,329

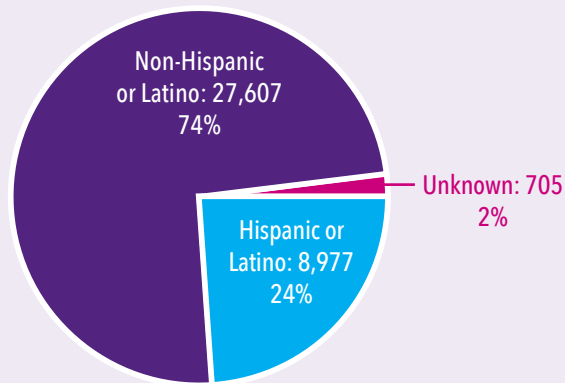
White:
10,334

American Indian/
Alaskan Native:
1,107

Asian/
Native Hawaiian:
1,524

More than one race:
319

Unreported:
5,676



Total number of patients: 37,289

PAYOR MIX

Medicaid:
13,615

Uninsured:
13,006

Medicare:
2,599

Private Insurance:
8,829

PATIENTS REPORTING AT OR BELOW FEDERAL POVERTY LEVELS (FPL)

71%
at or below 100% FPL

96%
at or below 200% FPL

CARE WITHOUT COMPENSATION FY2021

\$7,927,010

TOTAL PATIENT VISITS BY SERVICE



Medicine/Psychiatry/
OB-GYN
91,819



Behavioral Health
40,700



Social Work &
Outreach
17,600



Dental
11,215



Substance Use
2,457



HOPE LIVES HERE

Chase Brexton's Hope Lives Here Fund helps our most vulnerable patients receive much-needed health care and support services. Here is how funds were used in FY2021:



Dental

\$21,623



Medical Equipment

\$1,632



Eye Care

\$1,798



Housing

\$14,622



Medical

\$3,203



Behavioral Health

\$1,550



OB-Gyn

\$535



Nutrition

\$72,514



Pharmacy Copay Assistance

\$4,807



Specialist Consultation

\$18,675



Transportation

\$29



Utilities

\$1,329

\$142,316

CORPORATE



Our corporate partners consistently go above and beyond in their efforts to support Chase Brexton's mission. These organizations take us into and vendors on our behalf. To each of our partners, we say "thank you" for your passionate commitment to our communities.

AIDS Walk & Music Festival Sponsors



Presenting

GILEAD

Gold



Quest Diagnostics™



JOHNS HOPKINS
MEDICINE

M&T Bank

verizon✓

labcorp

Silver

CareFirst.  



HORSESHOE.
CASINO • BALTIMORE

ViiV
Healthcare

Bronze

The Annie E. Casey Foundation
Brown Advisory
Devaney & Associates

Ironmark
Maryland Department of Health
Priority Partners

PSA Insurance
UnitedHealthcare

Copper

AdNet
BKD CPAs & Advisors
Confidio
Janssen

RxBenefits
Truist
Welltower

Ruby Laces

Allied Universal
CBIZ
StoneBridge Advisors

In-Kind

Home Depot Bel Air
INKAGFX
Wegmans

SPONSORS

their corporate families and make us a part of their culture. They encourage their employees to volunteer their time and engage their customers

A Virtual Evening at Moulin Rouge Sponsors

Presenting



Red Mill



Belle Epoque



Sitar



Montmartre



The Agora Companies.



Can-Can



CÎROC



Rouge

Enterprise Rent-a-Car
KELLY Benefit Strategies
Motivational Moore
T. Rowe Price

Valet

AdNet
Baltimore Medical System
Mariah Bonner
Brown Advisory
FreeState Justice
Greenspring Advisors
The O'Neil Terry Group – Merrill Lynch
Optum Specialty Pharmacy
UnitedHealthcare
Welltower

Media Sponsor



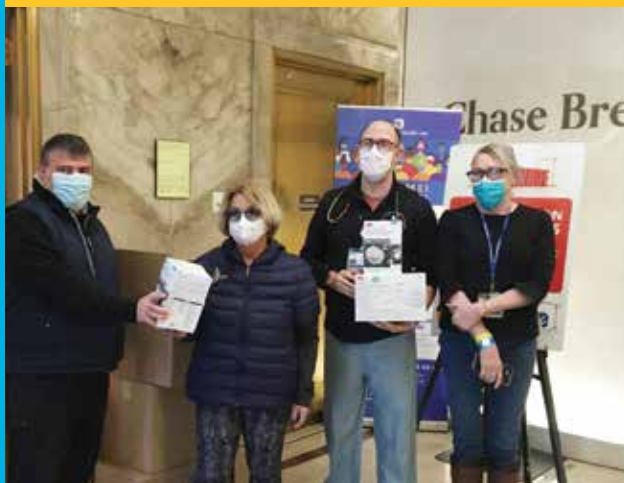
LEGACY SOCIETY

The Legacy Society recognizes and honors those who have created a planned or deferred gift for Chase Brexton Health Care to ensure a better future with access to health care for all.

Anonymous
John R. Chrisman
Tommy Flow

J Howard Hyph
Alan Povey
Ronald J. Taylor, M.D.

The Family of Bruce Thomson
The Sugarman Family
James Zabora



BOARD OF DIRECTORS

Fiscal Year 2021

Our Board provides guidance on all aspects of Chase Brexton's growth, and more than half of our Board members are also our patients. We are honored by the time, dedication, and wisdom each of our Board members provides to us.

OFFICERS

CHAIR

Juan Negrin

VICE CHAIR

Kathy Ward

SECRETARY

Rev. Paula Teague

TREASURER

Russ Montgomery

MEMBERS-AT-LARGE

Samuel V. Fuller

Rahul Gor, M.D.

Damian Crawford, M.D.

Crystal Simpson, M.D.

F.T. Burden

Julia Krieger

Sanjeev Dev

Joseph Ferlis

Kaye Gooch

Alaysia Phillips

Jessica Obayan

Oscar Franklin





The Chase Society of Chase Brexton Health Care was established to recognize the generous contributions individuals or family foundations have made over their lifetime.

RUBY LEVEL

Donors Who Have Given \$50,000 or Greater Over A Lifetime

Associated Black Charities
Karen T. Bellesky, R.D.N., L.D.N.*
Broadway Cares/Equity Fights AIDS
Direct Relief*
France-Merrick Foundation, Inc.
Horizon Foundation
Barbara J. Kane
Kenneth S. Battye Charitable Trust
Eric Lancaster
Leonard & Helen R. Stulman Charitable Foundation
Lockhart Vaughan Foundation, Inc.
Middendorf Foundation
SAGE (Services and Advocacy for GLBT Elders)
The Harry and Jeanette Weinberg Foundation
William G. Baker, Jr. Memorial Fund

*New Member of Ruby Level

EMERALD LEVEL

Donors Who Have Given \$5,000 or Greater Over a Lifetime

Harry Alascio, Jr.
J. K. Bonds
Phillip E. Bovender, R.N.
Davis Bradley
Carol G. Brochin
William C. Budacz
Jon Carneiro
Richard J. Caserta
Dennis T. Cashen & Hon. Christopher L. Panos
George Chambers
William Charmak, M.D.
Rev. Thomas Davison
Randy R. Delker
Deborah Dunn, P.A.-C., M.B.A.*
Maddy Feinberg
Tommy Flow
Claude E. Fox & Steven Weldon
Samuel Fuller & Kamila Alexander

*New Chase Society Members

SAPPHIRE LEVEL

Donors Who Have Given \$10,000 or Greater Over a Lifetime

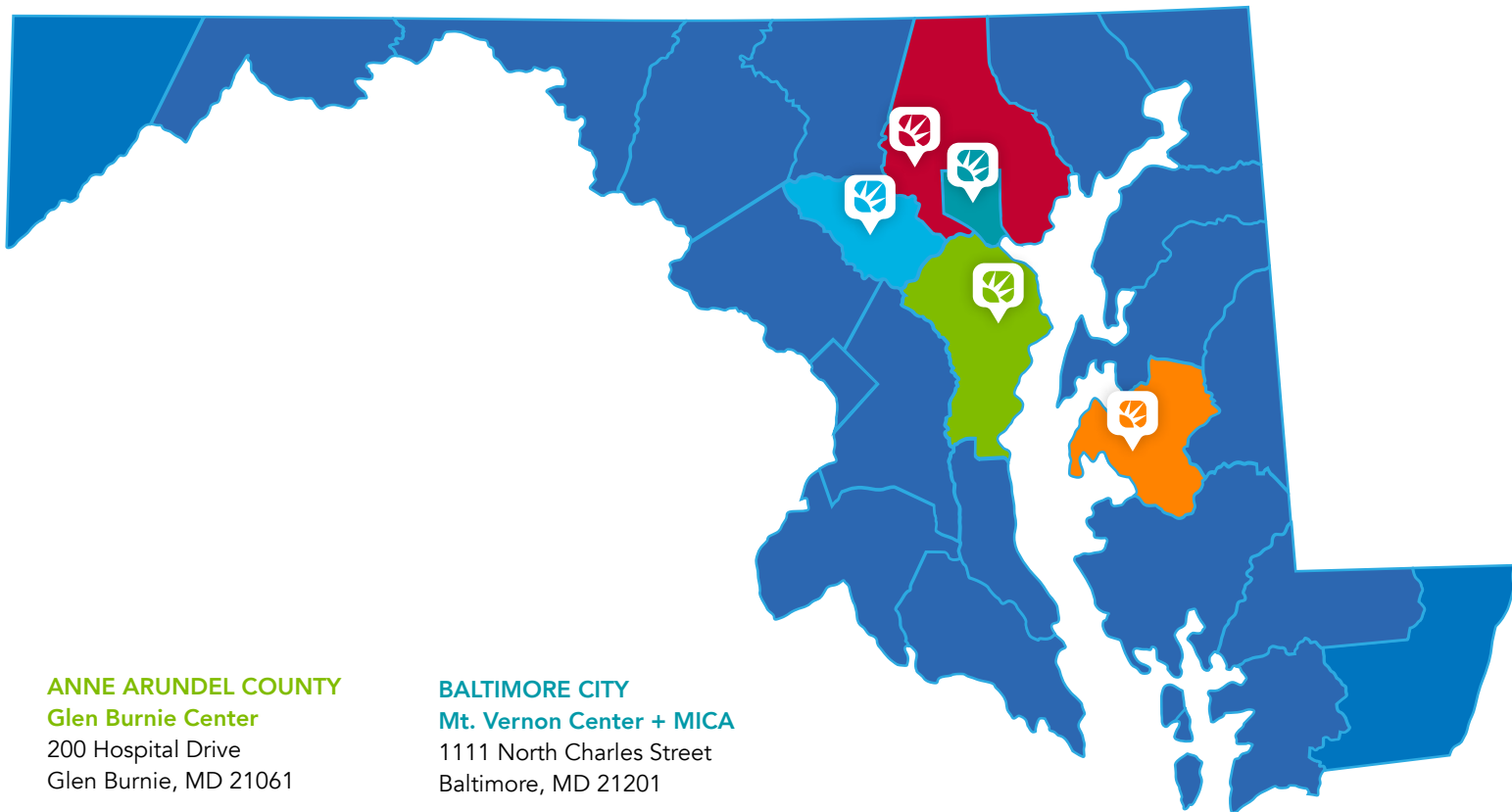
Jacqueline C. Adams
Samuel J. Ady
Don Alexander & Roy Chestnut
Annie E. Casey Foundation, Inc.
Kenneth C. Bryan & Michael A. Gervais
Bruce H. Caviness
Elizabeth Cerulo & Susan Murray
John R. Chrisman*
Jesse B. Craig
Roger M. Dalsheimer
Mary Ann & Robert Facente
John J. Farley, Jr.
Paul Fowler, M.D. & Franklin N. McNeil, Jr.
Andrew C. Frake & Richard G. Bennett
Robert & Susan Friedlander
Ronald W. Griffin & Shaun Carrick
David Hankey & Barry Kessler
Payam Hariri, D.M.D.
Roberta A. Heath
The Herbert Bearman Foundation
Kristine & Mil Holmes
Roderic Hooks
Jeffery Jensen, M.D. & Warren E. Connor
Carolyn Kennedy-Piggott & Carl Piggott
Frederick Koontz, Esq.
Joanne & Edward Kraus, M.D.
Richard Larison & Darius Docena
George Lavdas & Jeremy Walston, M.D.
Lois & Irving Blum Foundation
Macht Fund of the Associated
Merle McCann & Jared Christopher
Patrick & Amy Mutch
Joe O'Neill, M.D. & Walter F. Atha, M.D.
Yvette Oquendo-Berruz M.D. & Edwin Berruz*
The Donald A. Otenasek Trust
Neha & Kapil Pandit, M.D.
Ron Pelzer & Philip Baty
Les H. Pitton, Jr.
Kimberly Price
David Reed, Jr. & Lawrence Strassner
Ken Ruby, III
Judy & Timothy Shahan
David H. Shippee & Ann M. Volpel
Skip Johnson Charitable Foundation, Inc.
James Spellissy & Joe Ennd
Ronald J. Taylor, M.D.
Patricia Thomson
Guy J. Van Tiggelen & Charles Archer
Karen G. Weiss

*New Member of Sapphire Level

Tracey Gersh & Amy Johnson
C. David Haltiwanger, Ph.D. & Michael T. Natchuras
Hamel Foundation
Brian P. Hannon
James F. Hart
Eva Hersch, M.D.
Robert Hoehn
Ann M. Holmes
Evelyn S. Kalanick
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Geri O'Donoghue
Brian Pieninck
Johna Ruffo & Karen Konkell, M.D.
Philip & Lauren Saracino
Donna Schoch-Spana
Sanford and Doris Slavin Foundation
Alice R. Sliwka
Jane Steck
Nate Sweeney
Chris & David Wallace
Robert L. White

LOCATIONS



ANNE ARUNDEL COUNTY

Glen Burnie Center

200 Hospital Drive
Glen Burnie, MD 21061

TALBOT COUNTY

Easton Center

500 Cadmus Lane
Suite 203
Easton, MD 21601

BALTIMORE COUNTY

Randallstown Center

3510 Brenbrook Drive
Randallstown, MD 21133

BALTIMORE CITY

Mt. Vernon Center + MICA

1111 North Charles Street
Baltimore, MD 21201

HOWARD COUNTY

Columbia Center

5500 Knoll North Drive
Suites 370 & 400
Columbia, MD 21045

Chase Brexton Health Care is also the provider of primary care services at Sheppard Pratt's Way Station, as well as the MICA Student Health Center.

TOTAL PATIENTS BY CENTER

GLEN BURNIE



6,317

EASTON



826

RANDALLSTOWN



7,727

MT. VERNON + MICA



13,951

COLUMBIA + WAY STATION



10,894

SERVICES



Primary Care



Pharmacy & Lab



Pediatric Care



Dental



Therapy



OB/GYN



Social Work &
Outreach



Substance Use



Psychiatry



Infectious Disease
Center of Excellence



HIV Counseling,
Testing & Referral



Center for LGBTQ
Health Equity



Gender
Affirming Care



Our Mission

To provide compassionate, quality health care that honors diversity, inspires wellness, and improves our communities.

Our Vision

We envision our communities to be places where all people are able to achieve high quality, whole person health during all stages of life.

Our Values

- **We Value Long Term Relationships** because they provide us with the best opportunity to work with our patients to optimize their health.
- **We Believe the Power of the Team** is the only way to improve the health of our communities.
- **You Can Count on Us** to always be here for our patients and each other.
- **We Act with Integrity** and the highest level of moral character, every day.
- **We Are Passionate about Always Improving** everything we do.
- **We Foster a Culture of Innovation** in order to ensure we are viable for generations to come.



Leader in Human Rights
Campaign's Health Care
Equality Index



Accredited by the
Joint Commission



Guidestar Platinum Seal
of Transparency



National Committee For Quality
Assurance Patient-Centered
Medical Home: Level 3



Accredited by the Commission
on Dental Accreditation



Chase Brexton Health Care
Because everyone's health matters.

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chasebrexton.org